



OFFICE OF THE DIRECTOR

Kate Brown, Governor



500 Summer St NE E20

Salem OR 97301

Voice: 503-947-2340

Fax: 503-947-2341

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Statewide Mask, Face Shield, Face Covering Guidance

Applicability: This guidance applies statewide to:

- All businesses, as defined below, **and** to the general public when visiting these businesses.
- The general public when visiting indoor spaces open to the public.
- The general public when outdoors, when at least six (6) feet of distance cannot be maintained between others outside of an individual's household.

Effective date: July 24, 2020

Requirements for other businesses and sectors: There may be mask, face shield, and face covering requirements and recommendations that apply to other businesses or sectors not listed in this guidance. For a business or a sector that is not listed in this guidance, the other applicable [sector guidance](#) for mask, face shield, face covering requirements and recommendations should be reviewed.

For purposes of this guidance the following definitions apply:

- “Business” means:
 - Grocery stores
 - Fitness-related organizations
 - Indoor and outdoor entertainment facility operators (zoos, museums, drive-in movie theaters, raceways and outdoor gardens)
 - Outdoor recreation organizations
 - Pharmacies
 - Public transit agencies and providers
 - Personal services providers
 - Restaurants, bars, breweries, brewpubs, wineries, tasting room and distilleries (applies to both indoor and outdoor spaces)
 - Retail stores, shopping centers and malls
 - Ride sharing services

- Phase Two counties only:
 - » Indoor and outdoor licensed swimming pool, licensed spa pool and sports court operators
 - » Indoor and outdoor entertainment facility operators
 - » Indoor and outdoor recreational sports operators for specified sports
 - » Indoor and outdoor venue operators
- “Face covering” means a cloth, paper, or disposable face covering that covers the nose and the mouth.
- “Face shield” means a clear plastic shield that covers the forehead, extends below the chin, and wraps around the sides of the face.
- “Fitness-related organizations” include but are not limited to gyms, fitness centers, personal training, dance studios, and martial arts centers.
- “Indoor spaces open to the public” include indoor spaces, whether publicly owned or privately owned, where the public has access by right or invitation, express or implied, whether by payment of money or not. In addition to the public areas of the businesses defined above, such spaces may include, but are not limited to, building lobbies or common spaces, elevators, bathrooms, and buildings or meeting rooms outside of private homes where people gather for social, civic, cultural or religious purposes.
- “Mask” means a medical grade mask.
- “Personal services providers” means barber shops, hair salons, esthetician practices, medical spas, facial spas and day spas, non-medical massage therapy services, nail salons, tanning salons, and tattoo/piercing parlors.

Businesses

A business and a person responsible for indoor and outdoor spaces open to the public are required to:

- Require employees, contractors, volunteers, customers and visitors to wear a mask, face shield, or face covering, except as follows:
 - Employees, contractors and volunteers: Masks, face coverings or face shields are not required when at or in a location where the employee, contractor or volunteer does not have a job that requires interacting with the public **and** at least six (6) feet of distance can be maintained between other people.
 - Masks, face shields or face coverings are not required while eating or drinking.
 - Customers and visitors: Masks, face shields or face coverings are not required when at a business or in an indoor or outdoor space open to the public **and** engaged in an activity that makes wearing a mask, face shield or face covering not feasible, such as when swimming.
- Provide masks, face shields, or face coverings for employees.
- Provide for accommodations for employees, contractors, customers and visitors if such accommodations are required by:

- State and federal disabilities laws, if applicable, including the Americans with Disabilities Act (ADA) which protects people with disabilities from discrimination in employment and requires employers to engage in the interactive process for accommodations.
- State or federal labor laws.
- State and federal public accommodations laws that provide all persons with full and equal access to services, transportation, and facilities open to the public.
- OHA public health guidance if applicable.
- Post clear [signs](#) about the mask, face shield, or face covering requirements.

A business and a person responsible for indoor and outdoor spaces open to the public should, but are not required to:

- Provide, at no cost, at least disposable face coverings for customers and visitors who do not have one.
- Post signs about the mask, face shield, or face coverings requirement in languages that are commonly spoken by customers and visitors.
- Educate employees:
 - On how to safely work and communicate with people who cannot wear masks, face shield, or face coverings.
 - That they may need to remove a mask or face covering while communicating with an individual who needs to read lips or see facial expressions to communicate.

The Public

Customers and visitors of businesses and of indoor and outdoor spaces open to the public are required to:

- Wear a mask, face shield, or face covering unless the individual is under five (5) years of age, except as follows:
 - Masks, face shields or face coverings are not required while eating or drinking.
 - Masks, face shields or face coverings are not required when at a business or in an indoor or outdoor space open to the public and engaged in an activity that makes wearing a mask, face shield or face covering not feasible, such as swimming.

Individuals who have a medical condition that makes it hard to breathe or a disability that prevents the individual from wearing a mask, face shield or face covering can request an accommodation from the business or indoor/outdoor space operator to enable full and equal access to services, transportation, and facilities open to the public.

Customers and visitors of businesses and of indoor and outdoor spaces open to the public between the ages of 0 and 12 years old:

- Children under the age of two (2) are not required to wear a mask, face shield, or face covering.

- It is strongly recommended that children between two (2) and five (5) years of age, wear a mask, face shield, or face covering at all times in all indoor and outdoor spaces open to the public, particularly in places where it is likely that physical distancing of at least six (6) feet from other individuals outside their household unit cannot be maintained, and where vulnerable people may go.
- Because children between the ages of two (2) and 12 years of age can have challenges wearing a mask, face shield, or face covering properly (e.g., excessively touching the face covering, not changing the face covering if visibly soiled, risk of strangulation or suffocation, etc.) we urge that when masks, face shields or face coverings are worn by this age group, that they be worn with the assistance and close supervision of an adult. Masks, face shields, or face coverings should never be worn by children when sleeping.

Individuals five (5) years of age and older must wear a mask, face shield or face covering when outdoors when at least six (6) feet of physical distance from others outside of the individual's household, cannot be maintained.

Additional Resources

- [OHA Guidance for the General Public](#)
- [OHA General Guidance for Employers](#)
- [OHA Sector-specific Guidance](#)
- [OHA Frequently Asked Questions for Statewide Mask, Face Shield, Face Covering Guidance](#)
- [Oregon OSHA COVID-19 Workplace Advisory Memo](#)
- [ADA and Face Mask Policies – Disability Issues Brief](#)

Document accessibility: For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA.ADAModifications@dhsosha.state.or.us.